



## Customer Testimonial

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→ **Please provide your Company Name & Address:**

United States Beef Corp. dba Arby's  
4923 E. 49<sup>th</sup> St.  
Tulsa, Ok 74135

→ **What are your job responsibilities?**

Sr. Systems Analyst/I.S. Manager: Everything ☺  
My primary role is to provide support to 240 restaurants and their needs.  
Along with this is my responsibility to find, purchase, and implement new equipment.  
From rolling over equipment in existing stores, to new store installations.

→ **How did you hear about Leveler Protective Technology?**

We came across their booth at the FS/Tech show in Dallas.

→ **Please provide a brief description of the type of problems your facility was encountering?**

We were experiencing a lot of HDD failures primarily in our cash register terminals.  
Once we had looked into the problem we were able to associate more failures to power issues. We found that our PSU, touchscreen, printers, COM ports, and CPU failures all could be attributed to power problems.

→ **Did Leveler provide you with a LC-PA (Load Centric-Power Analysis) at your facility?**

Yes

→ **Was the LC-PA performed promptly and to your satisfaction?**

Yes

→ **Did the LC-PA analysis report provide you with the answers and recommendations that you required in order to solve your facilities problems?**

I feel that it did. It also supported the theory of what we thought was going on. Like frequent surges and high freq. interference to name a few.

→ **Prior to Leveler's LC-PA did you have any other power analysis or surveys done at your facility/facilities? If so what were the results?**

We did have another power conditioning company "test" a site. We never saw an actual report or a formal suggestion. I think all they did was load test our equipment so they could try to match it to one of their devices, which wasn't done correctly either. The devices installed for the test were under rated. Overall it was a disappointing experience.

→ **Did you have Leveler Power Purification products installed in your facility? How many locations?**

Yes. Approx. 35 locations.

→ **Which Leveler Power Purification products/models were installed?**

The Bantam 120, 300 and the BOS UPS system.

→ **What primary factor or factors convinced you to have Leveler products installed in your facility?**

This is a two part answer. The first convincing factor was watching the bantam take a 6000 volt/ 500 amp electrical hit while under a 1 amp load and both devices surviving, it just about knocked me over. And to make things more impressive, it did it time after time. We must have sent that surge 10-15 times in a row and everything kept on running.

But that was in a lab environment. We wanted to know what this device would do for us in the field. You know, the real world. So we took our worst site know for power issues, Wentzville, MO. This store has blown 7 HDD's, 1 order confirmation board DOM, and 2 touchscreen registers in a nine month period. Since we have installed the Bantams we haven't had a single failure in the last 6 months.

→ **Did your facility/facilities have other power protection devices installed prior to Leveler? If so what type/brand?**

Yes, we had PowerVar units installed.

→ **Why did you choose Leveler products over our competitors?**

(Product performance, Warranty, Value, ease of use/install)

They are competitively priced, come with 5 times the warranty, and they work!!

→ **What type of equipment are Leveler Power Purification products protecting in your facility/facilities?**

Currently they are protecting Javelin touchscreen registers and our back office computers.

→ **Would you consider Leveler for your future Power Purification requirements and if so why?**

Absolutely! It's the only product that I have actually seen work. All others just claim they work, then when they fail their excuse is that you didn't have "enough" protection.

→ **Please provide us with any additional comments or suggestions:**

I love the product so far. What else can I say, just keep your customers best interests your best interests.

→ **Can we post your testimonial on our website?**

**Yes**

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